

An integrative Literature Review on the Success of Accounting Information Systems and Its Impact on the Ability to Manage Crises

Mahmoud Hany Mahmoud Dalloul*, Zuraeda Ibrahim, Sharina Tajul Urus

Faculty of Accountancy, Universiti Teknologi MARA Selangor, Kampus Puncak Alam,
Selangor, Malaysia.

mahmoooud21@gmail.com

ABSTRACT

Much have been written about Accounting Information Systems (AIS), users' satisfaction and its impact on the ability to manage crises. However, many issues remain unresolved. The purpose of this integrative literature review is to summarize, critique and synthesize past studies. First, contributions of past researchers on AIS and users' satisfaction are presented. Then followed by a brief discussion on previous empirical studies related to AIS and crises management. This provides an opportunity to investigate previously unexplored research settings; identify the gaps where research can be extended; and assist in identifying all potential attributes that could give significant contribution to the literature related to the AIS.

Keywords: Accounting Information Systems (AIS), users' satisfaction, crises management.